

State of New Mexico

Environment Department

Occupational Health and Safety Bureau

525 Camino de los Marquez, Suite 3

Santa Fe NM 87505

Phone: (505) 476-8700 Fax: (505) 476-8734



Citation and Notification of Penalty

To:
Roto-Rooter Plumbers Service
AND ITS SUCCESSORS
731 Rankin Road Northeast
Albuquerque, NM 87107

Inspection Number: 1676914
Inspection Date(s): 06/14/2023-06/14/2023
Issuance Date: 12/11/2023

Inspection Site:
2501 University Blvd. NE
Albuquerque, NM 87107

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty you mail a notice of contest to the Environment Department, Occupational Health and Safety Bureau at the address shown above. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

Posting-The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer. The penalty dollar amounts need not be posted and may be marked out or covered up prior to posting.

Informal Conference- An informal conference is not required. However, at the request of an employer, affected employee, or representative of employees, the Bureau Chief or the Bureau Chiefs designee may hold an informal conference. At this conference any issues raised by an inspection, citation, proposed penalty, proposed petition for modification of abatement date or proposed petition for variance may be discussed. If you intend to request an informal conference, take care to schedule it early enough to allow time to contest after the informal conference discussion, should you decide to do so.

When the conference is requested by an employer, an affected employee or representative shall be afforded an opportunity to participate, at the discretion of the Bureau Chief or Bureau Chiefs designee. When the conference is requested by an employee or representative of employees, the employer shall be afforded an opportunity to participate, at the discretion of the Bureau Chief or Bureau Chiefs designee.

The request for an informal conference and the informal conference meeting shall not extend or modify in any manner:

- 1) an abatement date established in the citation;
- 2) the deadline for an employer to file a notice of contest;
- 3) any other filing deadline related to the citation; or
- 4) any matter pending before the bureau.

Once an employer files a notice of contest, a petition for modification of the abatement date, a request for a commission hearing, a petition for variance, or other filing with the Occupational Health and Safety Review Commission or the Environment Department, the opportunity for an informal conference is no longer available.

Right to Contest- You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. Unless you inform the Bureau Chief in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency. It is recommended that the Notice of Contest be filed via "Certified Mail".

Penalty Payment- Penalties are due within 15 working days of receipt of this notification unless contested. Make your check or money order payable to the Environment Department, Occupational Health and Safety Bureau. Please indicate the Inspection Number on the remittance.

OSHA does not agree to any restrictions or conditions or endorsements put on any check or money order for less than the full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

Notification of Corrective Action - For violations which you do not contest, you should notify the Occupational Health and Safety Bureau (OHSB) that each cited violation has been abated. To certify abatement, you should complete the "Description of Corrective Action Taken" box which follows each citation and sign the statement on the last citation page. You are not required to certify abatement if the compliance officer observed that abatement has occurred during the on-site inspection. The citation may indicate that you should submit additional documentation such as photographs, purchase orders, copies of written programs, etc. Failure to return all completed forms and documents to the Program Manager no later than 10 days after the abatement date may result in additional penalties.

You are also required to inform your employees about abatement activities by posting a copy of each document submitted to OHSB or a summary of the document near the place where the violation occurred. Documents must remain posted for 3 working days after submission to OHSB.

Employer Discrimination Unlawful- The law prohibits discrimination by an employer against an employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the Environment Department, Occupational Health and Safety Bureau at the address shown above.

Notice to Employees - The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the Environment Department, Occupational Health and Safety Bureau at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

Please note that your facility will appear on the Department's Enforcement Watch as a result of this Citation and Notification of Penalty (see: <https://www.env.nm.gov/enforcement-watch/>). Further, the Department will issue a press release to local media highlighting your facility as appearing on this webpage. Your facility will remain on the Enforcement Watch website as an active matter until this matter is fully resolved, including the payment of the assessed civil penalty.

State of New Mexico
Environment Department
Occupational Health and Safety Bureau



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Inspection #: 1676914
Inspection Date(s): 06/14/2023-06/14/2023
Issuance Date: 12/11/2023

Citation and Notification of Penalty

Company Name: Roto-Rooter Plumbers Service
Inspection Site: 2501 University Blvd. NE Albuquerque, NM 87107

Citation 1 Item 1 Type of Violation: **Serious**

NMAC 11.5.3.9

29 CFR 1926.651(j)(1): Adequate protection shall be provided to protect employees from loose rock or soil that could pose a hazard by falling or rolling from an excavation face. Such protection shall consist of scaling to remove loose material; installation of protective barricades at intervals as necessary on the face to stop and contain falling material; or other means that provide equivalent protection.

On or about June 14, 2023, Roto-Rooter Plumbing Service had an open excavation/trench, greater than 4 feet, that was not protected by shields or any other protective measures. Employees were exposed to hazards related to cave-ins of the excavation face.

PROOF OF ABATEMENT:

Date Corrected:	
Describe Corrective Action:	

Date By Which Violation Must be Abated:
Proposed Penalty:

January 08, 2024
\$7,912.00

State of New Mexico
Environment Department
Occupational Health and Safety Bureau



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Company Name: Roto-Rooter Plumbers Service
Inspection Site: 2501 University Blvd. NE Albuquerque, NM 87107

Citation 1 Item 2 Type of Violation: **Serious**

NMAC 11.5.3.9

29 CFR 1926.651(j)(2): Employees shall be protected from excavated or other materials or equipment that could pose a hazard by falling or rolling into excavations. Protection shall be provided by placing and keeping such materials or equipment at least 2 feet (.61 m) from the edge of excavations, or by the use of retaining devices that are sufficient to prevent materials or equipment from falling or rolling into excavations, or by a combination of both if necessary.

On or about June 14, 2023, Roto-Rooter did not place the spoil pile 2ft from the opening of the excavation/trench. Employees were exposed to hazards related to cave-ins of the excavation face.

PROOF OF ABATEMENT:

Date Corrected:
Describe Corrective Action:

Date By Which Violation Must be Abated:
Proposed Penalty:

January 08, 2024
\$3,600.00

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Citation and Notification of Penalty

Company Name: Roto-Rooter Plumbers Service
Inspection Site: 2501 University Blvd. NE Albuquerque, NM 87107

Citation 1 Item 3 Type of Violation: **Serious**

NMAC 11.5.3.9

29 CFR 1926.651(k)(1): Daily inspections of excavations, the adjacent areas, and protective systems shall be made by a competent person for evidence of a situation that could result in possible cave-ins, indications of failure of protective systems, hazardous atmospheres, or other hazardous conditions. An inspection shall be conducted by the competent person prior to the start of work and as needed throughout the shift. Inspections shall also be made after every rainstorm or other hazard increasing occurrence. These inspections are only required when employee exposure can be reasonably anticipated.

On or about June 14, 2023, Roto-Rooter Plumbing Service did not ensure that the competent person inspected the excavation for evidence of possible cave-ins. Employees were exposed to loose rock or soil, which was not sloped or benched, shored, or shielded, and could pose a hazard by falling, rolling, or cave-in from the excavation.

PROOF OF ABATEMENT:

Date Corrected:

Describe Corrective Action:

Date By Which Violation Must be Abated:
Proposed Penalty:

January 08, 2024
\$7,912.00

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Citation and Notification of Penalty

Company Name: Roto-Rooter Plumbers Service
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Citation 1 Item 4 Type of Violation: **Serious**

NMAC 11.5.3.9

29 CFR 1926.1053(b)(1): When portable ladders are used for access to an upper landing surface, the ladder side rails shall extend at least 3 feet (.9 m) above the upper landing surface to which the ladder is used to gain access; or, when such an extension is not possible because of the ladder's length, then the ladder shall be secured at its top to a rigid support that will not deflect, and a grasping device, such as a grabrail, shall be provided to assist employees in mounting and dismounting the ladder. In no case shall the extension be such that ladder deflection under a load would, by itself, cause the ladder to slip off its support.

On or about June 14, 2023, Roto-Rooter Plumbers Service did not have a ladder that was extended at least 3ft above the upper landing surface. Employees were exposed to falls due to ladder not being extended sufficiently high enough to gain access to or come down from the upper landing surface.

PROOF OF ABATEMENT:

Date Corrected:
Describe Corrective Action:

Date By Which Violation Must be Abated:
Proposed Penalty:

January 08, 2024
\$3,600.00

I attest that all corrective actions contained in this document are accurate and affected employees have been informed of the abatement.

Signature

Date

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Environment Department
Occupational Health and Safety Bureau



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Pursuant to the New Mexico Environment Department Delegation Order dated March 24, 2023, the Cabinet Secretary has delegated the authority to issue this Citation and Notification of Penalty to the Occupational Health and Safety Bureau Chief.

DocuSigned by:

Gregory Marquez

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Gregory J. Marquez, Program Manager

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Environment Department
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INVOICE

Company Name: Roto-Rooter Plumbers Service

Inspection Site: 2501 University Blvd. NE Albuquerque, NM 87107

Issuance Date: 12/11/2023

Summary of Penalties for Inspection Number: 1676914

Citation 1 Item 1, Serious	\$7,912.00
Citation 1 Item 2, Serious	\$3,600.00
Citation 1 Item 3, Serious	\$7,912.00
Citation 1 Item 4, Serious	\$3,600.00

TOTAL PROPOSED PENALTIES: **\$23,024.00**

Please remit payment promptly to this office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: Environment Department, Occupational Health and Safety Bureau. Please indicate OHSB's Inspection Number (indicated above) on the remittance.

OHSB does not agree to any restrictions or conditions or endorsements put on any check or money order for less than full amount due, and will cash the check or money order as if these restrictions, conditions, or endorsements do not exist.

DocuSigned by:

Gregory Marquez

12/11/2023

309D20B21A80461...

Gregory J. Marquez, Program Manager

Date