



MICHELLE LUJAN GRISHAM  
GOVERNOR

JAMES C. KENNEY  
CABINET SECRETARY

## Notification provided via E-mail

February 2, 2024

Juan Crosby (JC) [juancarlosc@donaanacounty.org](mailto:juancarlosc@donaanacounty.org)  
Camino Real Regional Utility Authority  
PO Box 429  
Sunland Park, New Mexico 88063

Re: Administrative Compliance Order and Assessment of Civil Penalty, No. 2024-ACOP-01  
Camino Real Regional Utility Authority, PWS# NM3502507

Dear Juan Crosby (JC),

Please find attached Administrative Compliance Order and Assessment of Civil Penalty No. 2024-ACOP-01 issued to Camino Real Regional Utility Authority, for Camino Real Regional Utility Authority, PWS# NM3502507, under the Environmental Improvement Act, NMSA 1978, § 74-1-10, and the Drinking Water Regulations, 20.7.10 NMAC. Please review the Administrative Compliance Order and Assessment of Civil Penalty (Order) carefully to understand what action must be taken to comply with the requirements of the Order. Camino Real Regional Utility Authority has a right to answer the allegations in the Order and request a hearing, NMSA 1978, §§ 61-33-120.E and 74-1-10.E and 20.1.5 NMAC (available at [www.env.nm.gov](http://www.env.nm.gov)).

Pursuant to the NMED Delegation Order dated March 24, 2023, the Cabinet Secretary has delegated the authority to issue Administrative Compliance Orders under the Environmental Improvement Act ("EIA"), NMSA 1978, § 74-1-10, the Drinking Water Regulations ("DW Regulations"), 20.7.10 NMAC and the Utility Operator Certification Act, NMSA 1978, § 61-33-10 to DWB Bureau Chief Joe R. Martinez.

Please note that your facility will appear on the Department's Enforcement Watch as a result of this administrative order (see: <https://www.env.nm.gov/enforcement-watch/>). Further, the Department will issue a press release to local media highlighting your public water system as appearing on this webpage. Your public water system will remain on the Enforcement Watch website as an active matter until this matter is fully resolved.

If you have any questions or need assistance, please contact Maria J. Medina, Enforcement Coordinator, at 505-629-7223 or via email at [maria.medina@env.nm.gov](mailto:maria.medina@env.nm.gov).

Respectfully,

A handwritten signature in blue ink that reads "Joe R. Martinez".

Joe R. Martinez  
Bureau Chief of the Drinking Water Bureau

cc: Compliance Officer (Electronic)  
Region 6, EPA (Electronic)  
Electronic Central File

**STATE OF NEW MEXICO  
BEFORE THE SECRETARY OF ENVIRONMENT**

**NEW MEXICO ENVIRONMENT DEPARTMENT  
WATER PROTECTION DIVISION  
DRINKING WATER BUREAU**

**No. 2024-ACOP-01**

**Complainant,**

v.

**CAMINO REAL REGIONAL UTILITY AUTHORITY,**

**Respondent.**

**ADMINISTRATIVE COMPLIANCE ORDER AND  
ASSESSMENT OF CIVIL PENALTY**

Pursuant to NMSA 1978, Section 74-1-10 of the Environmental Improvement Act (“EIA”), NMSA 1978, §§ 74-1-1 to -15, and Section 20.7.10.300 NMAC of the Drinking Water Regulations (“DW Regulations”), 20.7.10 NMAC, the Secretary of the New Mexico Environment Department (“NMED”), acting through the Bureau Chief of the Drinking Water Bureau with concurrence from the Water Protection Division Director of the NMED, issues this Administrative Compliance Order with Penalties (“Order”) to Camino Real Regional Utility Authority (“Respondent”) to enforce the EIA and DW Regulations.

**I. FINDINGS**

1. The NMED is an executive agency within the government of the State of New Mexico which administers and enforces the requirements of the EIA and DW Regulations through its Drinking Water Bureau (“Bureau”).

2. Respondent owns and operates a public drinking water system (“System”), Camino Real Regional Utility Authority (CRRUA), PWS# NM3502507, located in Dona Ana County, New Mexico with a mailing address of PO Box 429, Sunland Park, New Mexico, 88063.

3. The System is a Community water system as defined by Section 20.7.10.100 NMAC, incorporating 40 C.F.R. §141.2, that regularly provides piped drinking water to approximately nineteen thousand four hundred sixty-six (19,466) residents and has approximately seven thousand three hundred eighteen (7,318) service connections to serve these residents, according to the Bureau's database.

4. Respondent is a "supplier of water" as defined by 20.7.10.100 NMAC, incorporating 40 C.F.R. §142.2 because it is a person who owns or operates a public water system.

5. Respondent is a "person" as defined by the EIA, NMSA 1978, Section 74-1-3, and 20.7.10.100 NMAC, incorporating 40 C.F.R. §141.2.

6. Pursuant to Section 20.7.10.400(E) NMAC, states that "Public water systems are required to notify NMED-DWB if the safety precautions or preventive measures required to be employed under this section fail to protect the public water system from unauthorized entry or contamination, or if the water supply is endangered for any reason, the supplier of water shall immediately notify the department and take appropriate action to protect the supply."

7. NMED issued a Notice of Violation (NOV) to Respondent on December 12, 2023, for failure to notify NMED that the Industrial Park Arsenic Treatment Plant, the Sunland Park Arsenic Treatment Plant, and the Santa Teresa Community Arsenic Treatment Plant were offline and intentionally bypassed for over a year allowing untreated water into the distribution system.

8. Pursuant to Section 20.7.10.600 C NMAC, states that "If the safety of a water supply is endangered for any reason, the supplier of water shall notify persons served by the public water system of appropriate action to protect themselves against any waterborne hazards. If the supplier of water fails to take such action on its own, or at the direction of the department, the department may directly notify the persons served by the system."

9. NMED issued a NOV to Respondent on December 12, 2023, for failure to notify customers of high pH levels and provide customers with appropriate action to take in order to protect themselves against any waterborne hazards.

10. 20.7.10.100 NMAC, incorporating 40 C.F.R. § 141.403(a)(5), ground water systems must either have completed corrective action for any significant deficiencies or be in compliance with a State approved corrective action plan within 120 days of receiving written notice from the State of a significant deficiency.

11. NMED issued a NOV to Respondent on March 16, 2020, for failure to correct significant deficiencies identified during the August 28, 2019, sanitary survey, within 120 days of receiving written notice from the State of significant deficiencies. The NOV notified Respondent of the requirement to provide public notice of the violation.

12. NMED issued a NOV to Respondent on January 17, 2024, for failure to correct significant deficiencies one (1) through four (4) identified during the December 6, 2023, sanitary survey by January 15, 2024. The NOV notified Respondent of the requirement to provide public notice of the violation.

13. 20.7.10.100 NMAC, incorporating 40 C.F.R. § 141.62(b)(16) and 141.23(i)(1), defines the Maximum Contaminant Level (MCL) for Arsenic as 0.010 milligrams per liter (mg/L) and states compliance with the MCL for Arsenic is determined by a Running Annual Average (RAA).

14. NMED issued a Notice of Violation (NOV) to Respondent on January 17, 2024, for exceeding the Arsenic MCL at Industrial Park Arsenic TP during the first (1<sup>st</sup>) quarter of 2024. The NOV notified Respondent of the requirement to provide public notice of the violation.

## **II. VIOLATIONS**

15. Respondent violated 20.7.10.400 E NMAC, by failing to notify NMED that the Industrial Park Arsenic Treatment Plant, the Sunland Park Arsenic Treatment Plant, and the Santa Teresa Community Arsenic Treatment Plant were offline and intentionally bypassed for over a year allowing untreated water into the distribution system.

16. Respondent violated 20.7.10.600 C NMAC, by failing to notify customers of high pH levels and provide customers with appropriate action to take in order to protect themselves against any waterborne hazards.

17. Respondent violated 20.7.10.100 NMAC, incorporating 40 C.F.R. § 141.403(a)(5), by failing to correct significant deficiencies identified during the August 28, 2019, sanitary survey within 120 days of receiving written notice from the State of significant deficiencies and significant deficiencies one (1) through four (4) identified during the December 6, 2023, sanitary survey, by January 15, 2024.

18. Respondent violated 20.7.10.100 NMAC, incorporating 40 C.F.R. § 141.62(b)(16) and 141.23(i)(1), by exceeding the Arsenic MCL at Industrial Park Arsenic TP during the first (1<sup>st</sup>) quarter of 2024, with a RAA concentration of 0.035 mg/L.

### **III. SCHEDULE OF COMPLIANCE**

19. Respondent is hereby ordered to:

a) By February 28, 2024, provide an updated Emergency Response Plan (ERP) which at minimum must include a section of what immediate actions must be taken if the safety precautions and preventative measures employed fail to protect the public water system or if the water supply is endangered for any reason and to notify NMED immediately.

b) By February 28, 2024, provide an updated ERP which must at a minimum include communication strategies of how to notify not only the general population but how to notify the vulnerable population (nursing homes, schools, daycares, etc.) when the safety of the water supply is endangered.

c) By February 28, 2024, correct significant deficiencies identified in the August 28, 2019, and the December 6, 2023, sanitary surveys.

d) By March 31, 2024, provide drinking water with concentrations of Arsenic below the MCL of 0.010 mg/L at the Industrial Park Arsenic TP.

e) By March 31, 2025, have a RAA for Arsenic below the MCL of 0.010 mg/L at the Industrial Park Arsenic TP.

20. Submittals made pursuant to paragraph 19 of this Order shall be sent by standard U.S. mail or certified mail with return receipt requested to the following address:

Maria J. Medina, Enforcement Coordinator  
New Mexico Environment Department  
Drinking Water Bureau  
P.O. Box 5469  
Santa Fe, NM 87502-5469

Or via email: [maria.medina@env.nm.gov](mailto:maria.medina@env.nm.gov)

#### **IV. CIVIL PENALTY**

21. NMSA 1978, Section 74-1-10(D)(1) of the EIA authorizes the NMED Secretary to assess a civil penalty of up to one thousand dollars (\$1,000.00) for each incident of noncompliance with an administrative compliance order.

22. NMSA 1978, Section 74.1.10(C) of the EIA authorizes the NMED Secretary to assess a civil penalty for violation of the Regulations that shall not exceed one thousand dollars (\$1,000.00) per violation per day.

23. NMED hereby assesses against Respondent a civil penalty of two hundred fifty-one thousand five hundred eighty dollars (\$251,580) for the violations set forth herein in paragraphs 15 through 18.

24. Respondent shall pay the total civil penalty of two hundred fifty-one thousand five hundred eighty dollars (\$251,580) by certified or cashier's check made payable to the State of New Mexico and mailed or hand delivered to:

Mari Reimer, Financial Manager  
Drinking Water Bureau  
New Mexico Environment Department  
Post Office Box 5469 (87502)  
1190 S. St. Francis Drive  
Santa Fe, New Mexico 87505

## **V. NOTICE OF OPPORTUNITY TO ANSWER AND REQUEST A HEARING**

25. Pursuant to NMSA 1978, Section 74-1-10(E) and 20.1.5 NMAC (available at <http://www.env.nm.gov>), Respondent has the right to request a hearing. If Respondent (a) contests any material or legal matter upon which this Order is based; (b) contends that Respondent is entitled to prevail as a matter of law; or (c) otherwise contests the appropriateness of this Order, Respondent may mail or deliver within 30 days of receipt of this Order a written Request for Hearing to the following address:

Hearing Clerk  
New Mexico Environment Department  
PO Box 5469 (87502)  
1190 S. St. Francis Drive  
Santa Fe, New Mexico 87505

26. The Request for Hearing shall include an Answer. Respondent's Answer shall clearly and directly admit, deny, or explain each of the factual allegations contained in this Order with regard to which Respondent has any knowledge. Where Respondent has no knowledge of a particular factual allegation, Respondent should so state, and the Respondent may deny the allegation on that basis. Any allegation of this Order not specifically denied shall be deemed admitted. 20.1.5.200(A)(2)(a) NMAC.

27. Respondent's Answer shall also include any affirmative defenses upon which Respondent intends to rely. Any affirmative defense not asserted in the Answer, except a defense asserting lack of subject matter jurisdiction, shall be deemed waived. 20.1.5.200(A)(2)(b) NMAC.

28. Respondent's Answer shall be signed under oath or affirmation that the information contained therein is to the best of the signer's knowledge believed to be true and correct. 20.1.5.200(A)(2)(c) NMAC. Lastly, Respondent must attach a copy of this Order to the Request for Hearing. 20.1.5.200(A)(2)(d) NMAC.

## **VI. FINALITY OF ORDER**

29. Pursuant to NMSA 1978, Section 74-1-10(E), this Order shall become final unless the Respondent files a Request for Hearing and Answer with the Hearing Clerk within 30 days of receipt of this Order.

## **VII. SETTLEMENT CONFERENCE**

30. Whether or not Respondent submits a Request for Hearing, Respondent may confer with the Bureau concerning settlement. NMED encourages settlement consistent with the provisions and objectives of the EIA and the Regulations. Settlement discussions neither extend the 30-day deadline for filing an Answer and Request for Hearing, nor alter the deadlines imposed for compliance with the mandates of this Order. Settlement discussions may be pursued as an alternative to, and simultaneously with, the hearing proceedings. Respondent may appear at the settlement conference *pro se* (without legal counsel) or may be accompanied or represented by legal counsel.

31. A Stipulated Order shall finalize any settlement reached by the parties. The Stipulated Order must resolve all issues raised in this Order, shall be final and binding on all parties, and may not be appealed.

32. To explore the possibility of settlement in this matter, contact Maria J. Medina, Enforcement Coordinator, Drinking Water Bureau, P.O. Box 5469, Santa Fe, NM 87502-5469, maria.medina@env.nm.gov or at 505-629-7223. If you want to explore settlement and have retained counsel to represent you in this matter, please contact Tatiana D. Engelmann, Esq., Office of General Counsel, 121 Tijeras Ave., NE, Suite 1000, Albuquerque, New Mexico 87102, tatiana.engelmann@env.nm.us or at 505-231-4055.



**VIII. COMPLIANCE WITH OTHER LAWS**

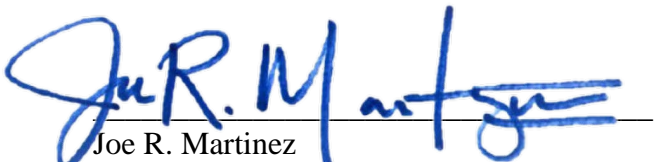
33. Compliance with the requirements of this Order does not relieve Respondent of the obligation to comply with all other applicable laws and regulations.

**IX. TERMINATION**

34. This Order shall terminate when Respondent certifies that all the requirements of this Order have been met, and the Bureau has approved such certification in writing, or when the Secretary of NMED approves a Stipulated Final Order.

**X. DELEGATION OF SIGNATORY AUTHORITY**

35. Pursuant to the NMED Delegation Order dated March 24, 2023, the Cabinet Secretary has delegated the authority to issue Administrative Compliance Orders under the Environmental Improvement Act (“EIA”), NMSA 1978, § 74-1-10, the Drinking Water Regulations (“DW Regulations”), 20.7.10 NMAC and the Utility Operator Certification Act, NMSA 1978, § 61-33-10 to the Bureau Chief of the Drinking Water Bureau with concurrence from the Water Protection Division Director.

  
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Joe R. Martinez  
Bureau Chief of the Drinking Water Bureau  
P.O Box 5469  
Santa Fe, New Mexico 87502-5469

February 2, 2024  
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Date